

MORADA
STRANDHOTEL



Ostseebad Kühlungsborn

HOTEL GUIDE

from A–Z

*Comfort and flair
right by the sea*



Welcome to the

MORADA
STRANDHOTEL



Ostseebad Kühlungsborn



Tourismus, Freizeit & Kultur GmbH Kühlungsborn



Address

MORADA STRANDHOTEL OSTSEEBAD KÜHLUNGSBORN

Rudolf-Breitscheid-Straße 19, 18225 Ostseebad Kühlungsborn

Telephone: +49 (0) 3 82 93/4 31-0

Telefax: +49 (0) 3 82 93/4 31-2222

Reservation: 00 800/11 23 11 11 (free of charge from Austria, Belgium, Denmark, Germany, the Netherlands and Switzerland)

Homepage: www.strandhotel-kuehlungsborn.de

E-Mail: strandhotel@morada.de

Airport

For more detailed information and flight tickets the reception will help you.

Phone: 2201 (Airport Rostock-Laage (RLG): Flughafenstraße 1, D-18299 Laage)

Baby

If you need something for your baby, such as a baby travel cot, a baby pot or a high chair, please contact the reception. Our reception staff will be happy to help you.

Phone: 2201

Báltico Spa

Forget about the humdrum of everyday life and enjoy a time of wellness and beauty in MORADA Báltico Spa. Pleasing fragrances and sounds will help you to relax. Choose from a variety of facial and full body treatments. Our trained staff will adjust every treatment according to your personal needs and wishes. Welcome to the ultimate pampering experience!

Booking your personal time is easy. Just use our booking calendar on our homepage. Otherwise you can also use the speed dial on the telephone in your room or give us a call: 2501. In case you reach our answering machine, please leave a message after the tone. We will call you back as soon as possible.

Bank

The next cash terminals are at:

Sparkasse: Strandstraße 43
D-18225 Ostseebad Kühlungsborn

Volks- und Raiffeisenbank: Doberaner Straße 23
D-18225 Ostseebad Kühlungsborn

Bus Stop

For more detailed information and tickets the reception will help you.
Phone: 2201 Bus Stop: Karl-Risch-Straße 12

To call

Our telephone number:	+49 (0) 3 82 93/4 31-2201			
Our fax number:	+49 (0) 3 82 93/4 31-2223			
External call:	+49 (0) 3 82 93/4 31-1 + your room number			
e. g. room 350 can be reached by dialing	+49 (0) 3 82 93/4 31-1350			
Calling another hotel guest:	1 + room number			
e. g. room 350 can be reached by dialing	1350			
Reception desk:	2201 or use the speed dial key on your telephone			
Outside Line:	0			
International dialing codes:	France	0-0033-	Czech Republic	0-0042-
	Spain	0-0034-	Austria	0-0043-
	Hungary	0-0036-	Italy	0-0039-
	Great Britain	0-0044-		
Telephone charges:	Germany land line:	€ 0.20 per minute		
	Germany mobile:	€ 0.49 per minute		
	Europe land line:	€ 0.49 per minute		
	Europe mobile:	€ 0.69 per minute		

Card payment

At our reception we accept EC cards, Visa, Mastercard and American Express.
Of course you can continue to pay in cash.

Change of bedclothing

You want new bedclothing? Please inform our reception, our staff is happy to help you.

Charger (mobile phone)

We keep available different adapters and chargers for your mobile phone.
Please contact our reception.

Church Service

The Catholic parish office is located directly in front of the hotel. The postal address and telephone number are as follows: Ostseeallee 1 B, 18225 Ostseebad Kühlungsborn, tel.: +49 (0) 3 82 93/62 12. The Protestant Church is located a little distance outside the city center. The address and telephone number are as follows: Schlossstr. 19, 18225 Ostseebad Kühlungsborn, tel.: +49 (0) 3 82 93/ 17 26 1. For the exact timetable of the services you can ask our reception staff. Phone: 2201

Copy and scan options

Do you need copies or do you need to scan a document? A device is available for this in our lobby. Our reception staff will be happy to help you if required.

Departure/Check out

You are requested to check out not later than at 11 am.

Doctor/Hospital

Doctor:	Mr. Dr. med. Werner Matrisch Lindenstraße 20, 18225 Ostseebad Kühlungsborn Phone 03 82 93/72 88
Dentist:	Mrs. Dr. med. dent. Maren Kuhr Dünenstraße 19 b, 18225 Ostseebad Kühlungsborn Phone 03 82 93/61 46
ENT physician:	Mrs. Dr. A. Dethloff Hanne-Nüte-Weg 9 D-18225 Ostseebad Kühlungsborn Phone +49 (0) 3 82 93/74 67

The next district hospital is approx. 15 km away from Kühlungsborn and located in Bad Doberan.

Dry cleaning

In the closet there is a laundry bag in which you can put your dirty laundry. Give this along with a completed laundry order slip at the reception. A price list is in your closet.

Emergency call

Reception	2201	Fire Department	0-112
Police	0-110	Poison emergency	0-19240

Fire and Emergencies/Fire Extinguishers

In case of fire or other emergency situations, please pay attention to the evacuation plan which you find to the left of your wardrobe. Fire extinguishers are on every floor at especially marked places. The hotel (including the rooms) has a fire alarm system. Please, keep calm during fire alarm. Take your keycard and go to the door. Please check first whether the door is hot or not. Check the corridor before you start walking. Remember: ***Never use the elevator.*** Go down to the ground floor.

If the door is hot or the corridor is full of smoke, keep calm. You definitely can survive a fire in your room unharmed. What you should do: Open the window if smoke is in your room. Seal your door with wet towels and bed sheets. Under worst circumstances you might be forced to leave your room. Remember: Move on the ground and breathe through a wet piece of cloth.

Express Check Out

If you are in a hurry on the day of departure you are welcome to make use of our Express Check Out Service. Please balance your invoice on the evening before and check out on the day of departure.

First aid

For first aid or in emergencies please contact the reception. Phone: 2201

Fitness room

Our fitness room is the place to go if you want to enjoy a little workout during your stay. It contains state-of-the-art exercise equipment like recumbent and upright bikes, treadmills and cross-trainers. The fitness room is easily accessible by choosing first basement floor in the back elevator. Afterwards, just follow the signs to start your fitness experience.

Internet

A high-speed internet access is available throughout the hotel free of charge. The hotel does not guarantee the quality or stability of the Wi-Fi connection. An internet PC can also be found in the lobby. Its usage is free of charge for our guests as well. Our hotel does not take any responsibility for any interferences or breaks as well as for any damages to your data streams or your data losses and shall not be liable for such losses or data corruption.

Ironing service/Cleaning service

It is no problem to clean and iron your clothes. A price list is displayed in your room. Please ask the reception. Phone: 2201

Iron / ironing board

On request we will be happy to provide you with an iron and an ironing board. If required, you can request this from our reception for a fee of € 10.– per day.

Keycards

Your room is equipped with an advanced keycard system. The keycard can be programmed at any time with a new code. If you lose the card, a new card with a new code will be provided. For safety reasons please do not write your room number onto the keycard and keep the keycard cover always separately from the keycard. Our reception is available for further assistance at any time. Phone: 2201

KÜBOMARE

Our wellness and leisure facility of a special kind, the KÜBOMARE, with sea water pools, sauna and gym is located on the ground floor. Our separate elevator in the back ensures that you reach KÜBOMARE without getting your feet wet. Please note that children and people with physical disabilities may use the KÜBOMARE only with a required accompanying person. The pools are open daily from 7 am to 9 pm. You get access with your room card. Please note that you need one room card per person to get access to KÜBOMARE. A separate notice in the KÜBOMARE and in the elevators will inform you about the daily sports activities. Enclosed you find a brochure of the KÜBOMARE about available massage and beauty treatments. To avoid waiting times, it is necessary to make an appointment for your treatment. Please contact the reception of the KÜBOMARE, phone: 2101.

The sauna area is open daily from 2 pm to 9 pm. In our sauna area you will find a wide selection of different saunas, e. g. a Finnish sauna, a steam bath, a bio sauna, a cabin sauna, a dry sauna, an ice fountain, an infrared cabin, foot baths, a sauna bar, a relaxation room and a bedroom. In our outdoor area there is a Kelo-earth sauna, a Kelo-log cabin sauna, sauna-massage showers, a relaxation area and a suntrap. A separate notice in the sauna, in the elevators and in our hotel newspaper "Morgenpost" will inform you about the daily infusion types.

Laundry service

Please use the laundry bag which you find in the cupboard for our laundry service. Together with a filled out order sheet you can leave it at our reception desk and we will take care of it. Phone: 2201

Library

Our library is located on the 3rd floor, across from room #313 and is waiting for your visit.

Lost property

If you have lost or found something, please contact our reception desk. Phone: 2201

Luggage service

We provide a luggage service. Please inform our reception staff. We would be pleased to be at your service.

Luggage storage (secured)

On the day of your arrival or departure you can leave your luggage in safety at a deposit. Please inform our staff at the reception.

Non-smoking rooms

Our hotel provides only non-smoking rooms. Please note that we charge a cleaning fee of € 250.00, if our guests smoke in our non-smoking rooms or on the balconies. One exception is the smoking lounge on the fourth floor. Smoking on the balcony is not allowed.

Opening hours restaurant/bar

Breakfast: A rich breakfast buffet awaits you daily from 7 a.m. to 11.30 a.m.

Restaurant: Our restaurant is open for dinner daily from 5:30 p.m. to 9:00 p.m.

Bar: Our hotel bar is open for you every day from 1 p.m.

Coffee and cake are available here daily from 1 p.m. to 4 p.m.

Room service: On your desk you will find a room service card with selected dishes and drinks. We charge a fee of € 5 for this service. Please contact the reception. Phone 2201

Smoking Lounge: Our smoking lounge is open 24 hours a day.

Opening hours KÜBOMARE

Seawater world: Our seawater world is available to you every day from 7 am to 9 pm free of charge.

Sauna: Our sauna area is open for you every day from 2 p.m. to 9 p.m. Of course, the use is free of charge for you.

Page /Service

Our reception staff will be happy to answer any questions you may have. For example with the taxi service, order concert tickets if you need another pillow, hygiene need articles, newspapers, a city map or similar. Phone 2201

Parking & shuttle service

You don't want to park your car yourself? We would be happy to do this for you. Our reception staff will be happy to assist you if required. Would you like a shuttle service? Various shuttle rides can be ordered from our reception.

Pharmacies

You can receive an overview over the emergency service plans at our reception desk. Phone: 2201

The next pharmacies are:

Apotheke zur Seebrücke	Strandstraße 41 D-18225 Ostseebad Kühlungsborn Phone +49 (0) 3 82 93/62 83
Möwen Apotheke	Poststraße 4 D-18225 Ostseebad Kühlungsborn Phone +49 (0) 3 82 93/73 28
Linden Apotheke	Lindenstraße 20 D-18225 Ostseebad Kühlungsborn Phone +49 (0) 3 82 93/1 73 77

Pillows & bed linen

Are you allergic and want allergy-friendly bed linen? Please inform our reception and we will exchange the feather pillows and duvets for allergy-friendly bed linen. We can also provide you with another blanket and pillow on request. In addition, you can choose between different pillows if required. Our reception is at your disposal for your requests.

Power adapter

We have international power adapters available for you. You can receive adapters at the reception.

Reading and writing corner

On the 2nd floor, across from room #213, we arranged a reading and writing corner for you.

Room service

The room service menu is on your desk and includes a selection of special dishes and drinks which we serve on request. We charge a fee of € 5.00 for this service. Please contact the reception. Phone: 2201

Safe

In the wardrobe is a build-in safe. You may use it free of charge with your personal code. Instruction Manual:

Closing the safe with your personal code:

- Close the safe door.
- Enter a 4-digit code of your choice and press the “#”-button.

Opening the safe:

- Enter your preset code.
- Open the safe door.

Note:

- 1) In case of repeated wrong inputs the safe will be locked for 5 minutes.
- 2) If the LED-indicator displays “BATT-L”, batteries have to be replaced, contact our reception desk. Phone: 2201

Please note:

Please leave the safe open on departure.

Safe at the reception

If required, there is a safe at the reception for storing your valuables.

Satisfaction

We are very delighted to have been chosen as your host and hope you enjoyed your stay. Please share your positive experiences with others, for example on www.holiday-check.com.

Security

The hotel security is guaranteed daily around the clock by our reception staff and in the night additionally by a security service. For questions and in case of emergency, please contact our reception desk. Phone: 2201

Sewing service

We offer a sewing service for little repairs or changings of your clothes. Please inform our reception for little repairs or changings. We charge a fee of € 10.00 per garment.

Smoking

Our hotel provides only non-smoking rooms. Please note that we charge a cleaning fee of € 250.00 if you smoke in the rooms or on the balconies. One exception is the smoking lounge on the fourth floor. Smoking on the balcony is not allowed.

Spa

You reach MORADA Báltico Spa by using the separate elevator in the back. Please choose the ground floor.

Báltico Spa is open seven days a week from 10 am to 6 pm.

In case the reception desk is unattended our staff is working in one of the cabins. Please leave your name, room number and/or mobile number in the writing pad lying on the reception desk. Our staff will contact you as soon as possible.

Booking via phone is easy by giving us a call under 03 82 93/431-2501 or by using speed dial on the telephone in your room.

Please arrive five to ten minutes prior to your treatment and enjoy a cup of tea in a relaxing atmosphere. You will find a brochure of MORADA Báltico Spa with useful information and a list of our offered services in your room. Our staff will also be delighted to give you advice for finding the perfect treatment



Sport equipment rental

Further details of our sport equipment are available at our reception.

Suggestions for improvement

Do you have special needs, additional wishes or suggestions which will help to make your next stay even more comfortable? Please do not hesitate to tell us in person or send an email to direktion.strandhotel@morada.de. In addition our survey can be found on the desk in your hotel room as well.

Towel change

If you want fresh towels, just leave your towels on the bathroom floor. In the course of cleaning the room, we will then exchange it for fresh towels. If you need fresh towels after cleaning the room, you can request them at the reception.

Train station

For more detailed information and tickets the reception will help you.

Phone: 2201

Train Station East: Karl-Risch-Straße 12

Train Station West: Fritz-Reuter-Straße 1

Valet Parking Service

We offer a valet parking service for our guests. Please inform our reception.

Visitor's tax

With the document of the tourism office in Kühlungsborn about the paid visitor's tax, you benefit from the following extras: free participation or participation for a reduced price in cultural events, a free service at the public library in the pavilion of the concert garden east, a free holiday event calendar with a map and many other services. For more information please contact our reception staff. Phone: 2201

Wake-Up call

You can program your phone for a wake-up call. Please, enter *46 to set a wake-up call. Then set the alarm time with 4 digits.

For example: 0615 for 06:15 am.

Typing #46 will delete a saved wake-up call.

Wake-Up service

If you wish a personal wake-up call from us, please inform the reception. It will be our pleasure. Phone: 2201

Wellness basket

In your room is a wellness basket which is equipped with a pool towel, terry cloth robe and slippers. This service is free of charge. At your request we will serve you additional towels. Please contact the reception for this service. Phone: 2201

**If you have any questions, please do not hesitate to contact us.
It is a real pleasure to welcome you as our guests and we wish you a memorable stay in a relaxed ambience.**

**The Hotel Manager and the Team of the
MORADA STRANDHOTEL OSTSEEBAD KÜHLUNGSBORN**

MORADA
STRANDHOTEL
★★★★☆
Ostseebad Kühlungsborn





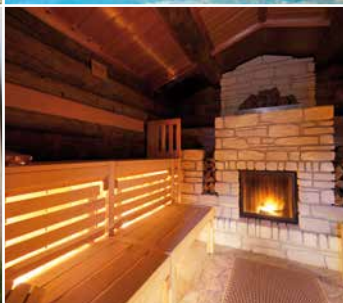




KÜBOMARE

Die Wellness- und Freizeitoase

... including water and sauna animation



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